



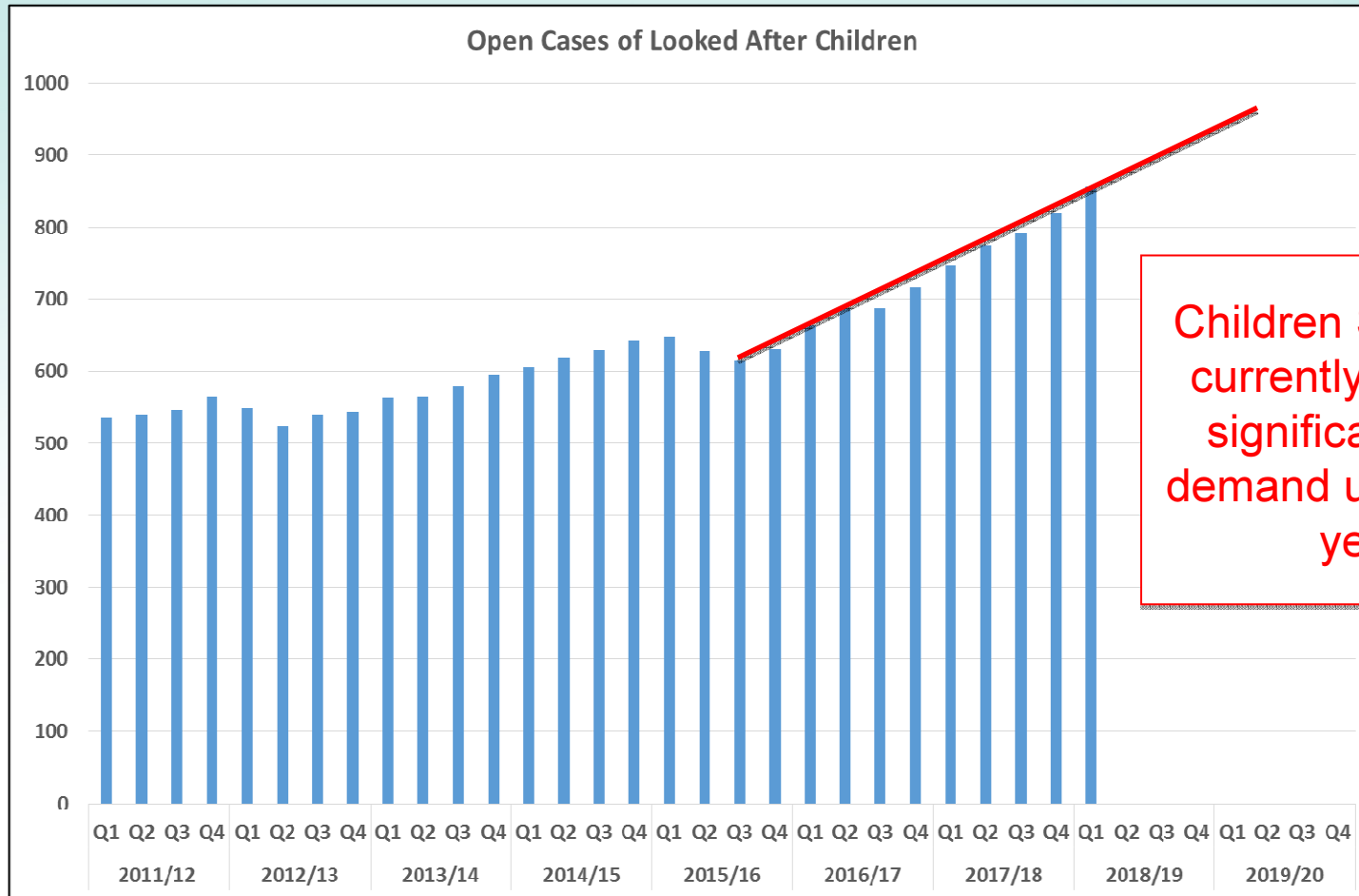
# Children Services Q1 Performance



Gweithio dros Gaerdydd, gweithio gyda'n gilydd  
Working for Cardiff, working together



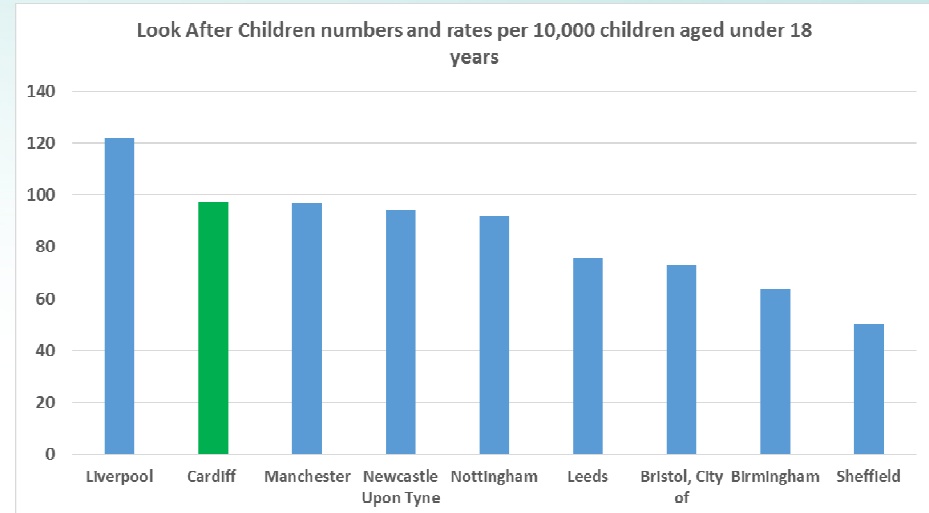
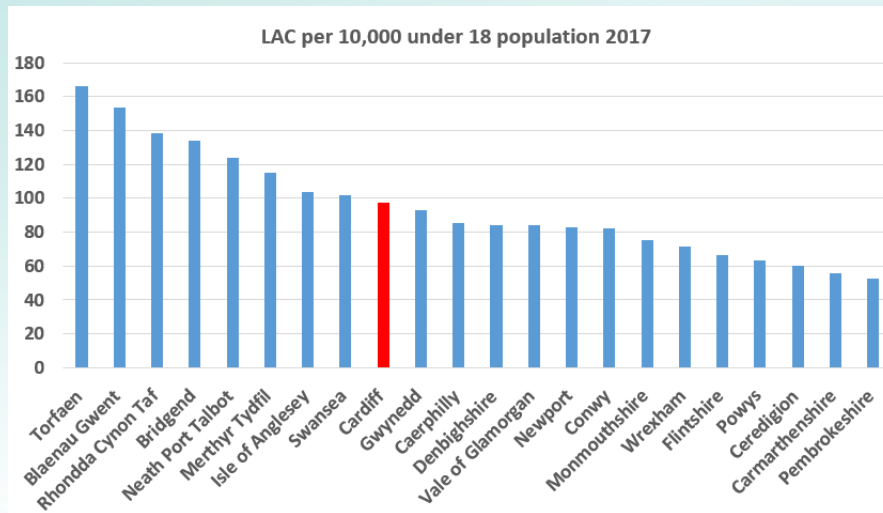
# Children Services : Demand and cost pressures



Children Services is currently receiving significant rise in demand up 29% in 2 years



# How do we compare?



Cardiff is NOT an outlier in terms of the proportion of Looked After Children



# How does this compare?

	numbers and rates per 10,000 children aged under 18 years					4 year change
	rates <sup>4</sup>					
	2013	2014	2015	2016	2017	
<b>Wales</b>	91	91	89	90	95	4%
Torfaen	153	152	150	142	166	9%
Blaenau Gwent	96	102	98	139	154	60%
Rhondda Cynon Taf	124	130	124	125	138	11%
Bridgend	134	142	135	131	134	0%
Neath Port Talbot	176	168	156	135	124	-29%
Merthyr Tydfil	145	140	131	113	115	-21%
Isle of Anglesey	59	57	65	80	104	77%
Swansea	125	114	109	108	102	-19%
Cardiff	78	84	89	88	97	25%
Gwynedd	85	78	81	88	93	10%
Caerphilly	77	71	70	72	85	10%
Denbighshire	83	84	83	89	84	1%
Vale of Glamorgan	66	68	69	72	84	26%
Newport	84	86	86	88	83	-1%
Conwy	74	75	72	78	82	11%
Monmouthshire	55	56	60	73	75	38%
Wrexham	67	71	60	67	72	8%
Flintshire	61	66	68	65	66	9%
Powys	59	59	54	60	63	7%
Ceredigion	59	61	62	63	60	2%
Carmarthenshire	71	66	64	58	56	-22%
Pembrokeshire	59	50	47	52	52	-11%

	numbers and rates per 10,000 children aged under 18 years					4 year change
	rates <sup>4</sup>					
	2013	2014	2015	2016	2017	
Liverpool	106	111	110	114	122	15%
Cardiff	78	84	89	88	97	25%
Manchester	117	122	114	107	97	-17%
Newcastle Upon Tyne	100	100	89	88	94	-6%
Nottingham	90	91	89	90	92	2%
Leeds	88	86	78	76	76	-14%
Bristol, City of	80	77	76	73	73	-9%
Birmingham	68	64	70	64	64	-6%
Sheffield	47	47	46	46	50	6%

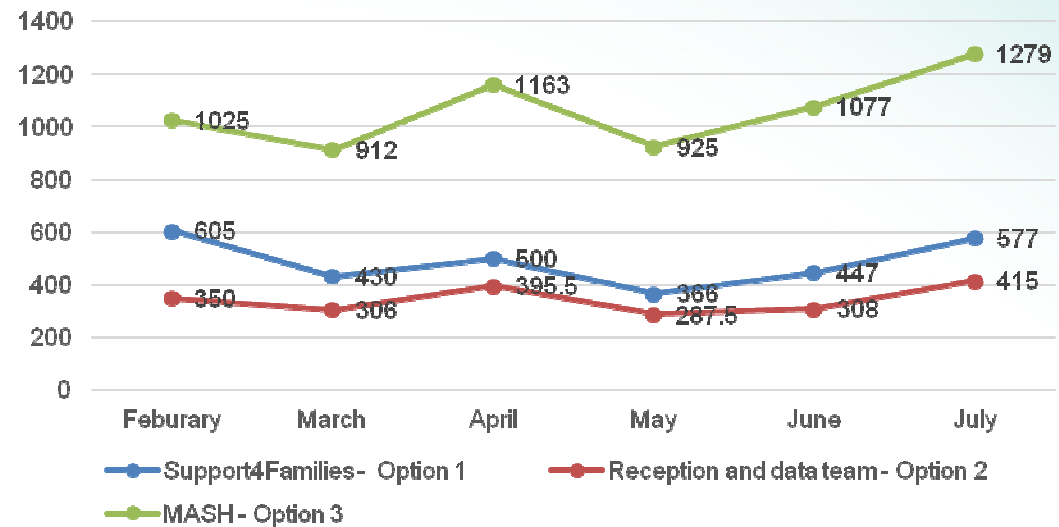


# MASH Divert Phone Number Analysis - Monthly

- MASH Divert Phone Number introduced in December 2017 (*\*data from w/c 29<sup>th</sup> Jan – w/c 30<sup>th</sup> July 2018*)
- Total volume of calls through the MASH divert line during this period:

MASH Divert Number

Month	Support 4 Families - Option 1	Reception and data team - Option 2	MASH - Option 3	Total (per month)
February	605	350	1025	<b>1980</b>
March	430	306	912	<b>1648</b>
April	500	395.5	1163	<b>2058.5</b>
May	366	287.5	925	<b>1578.5</b>
June	447	308	1077	<b>1832</b>
July	577	415	1279	<b>2271</b>
<b>Total</b>	<b>2925</b>	<b>2062</b>	<b>6381</b>	<b>11368</b>



Note – February incl. w/c 29<sup>th</sup> Jan 2018

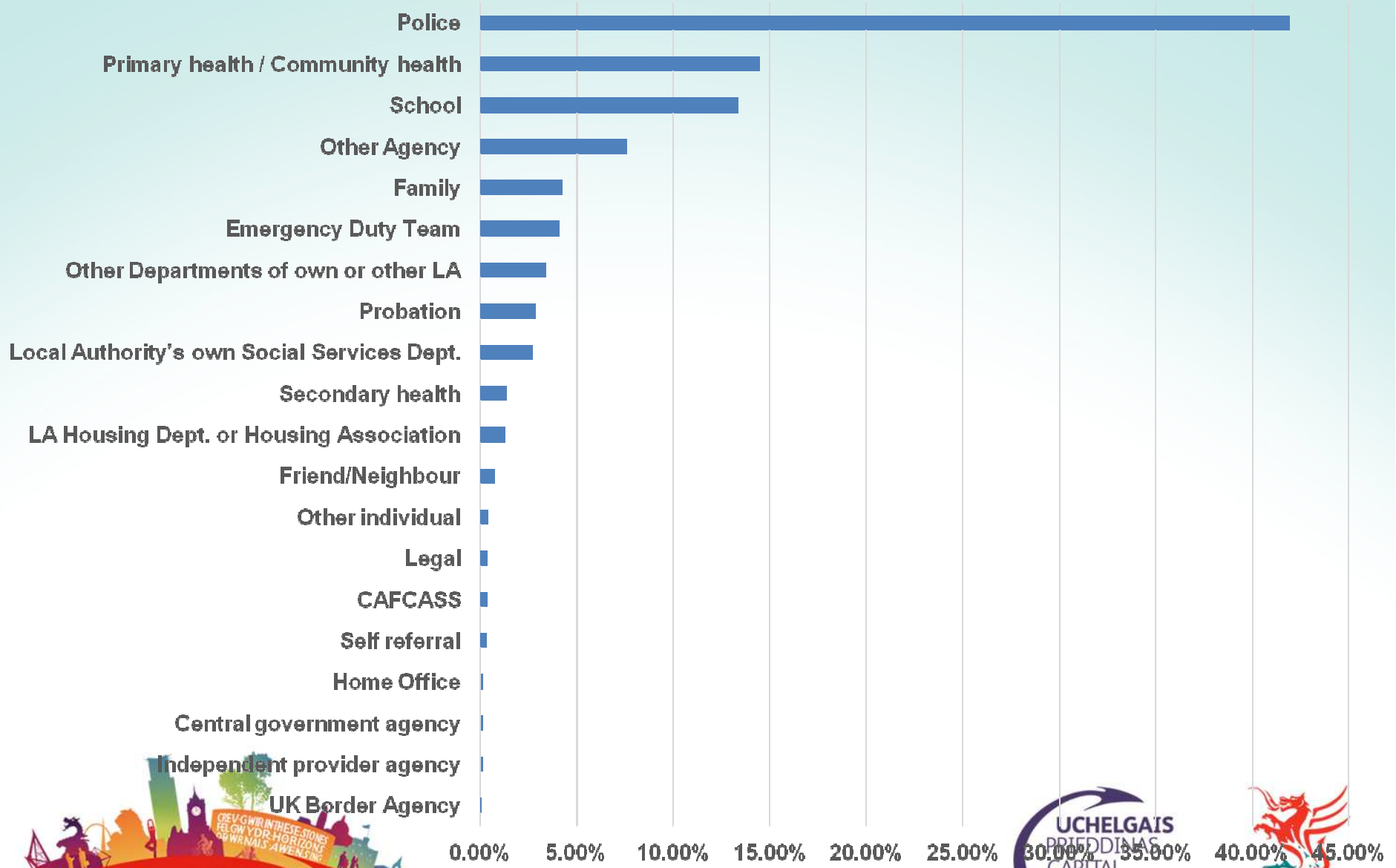
\*data for December and January does not exist



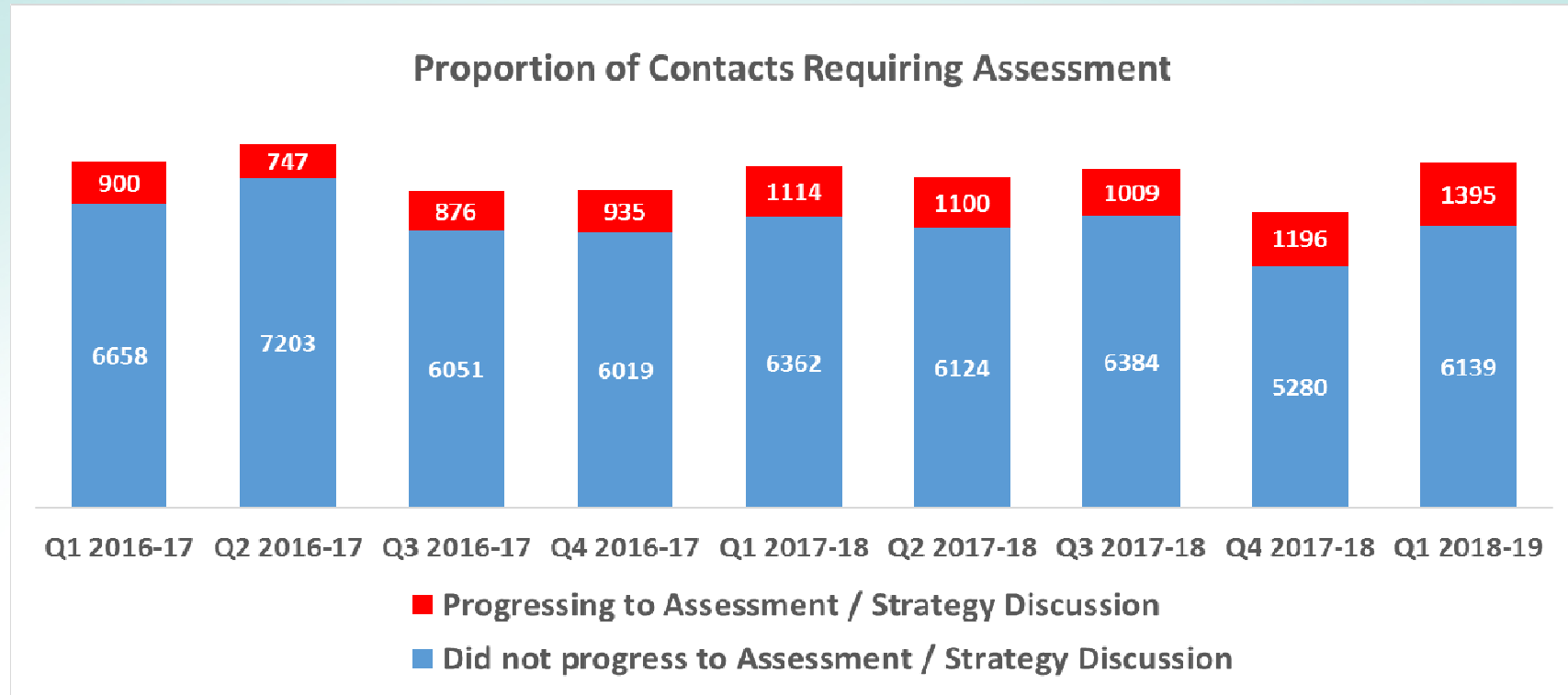
# MASH Data

## Referrals Per Organisation

Quarter 1 18/19

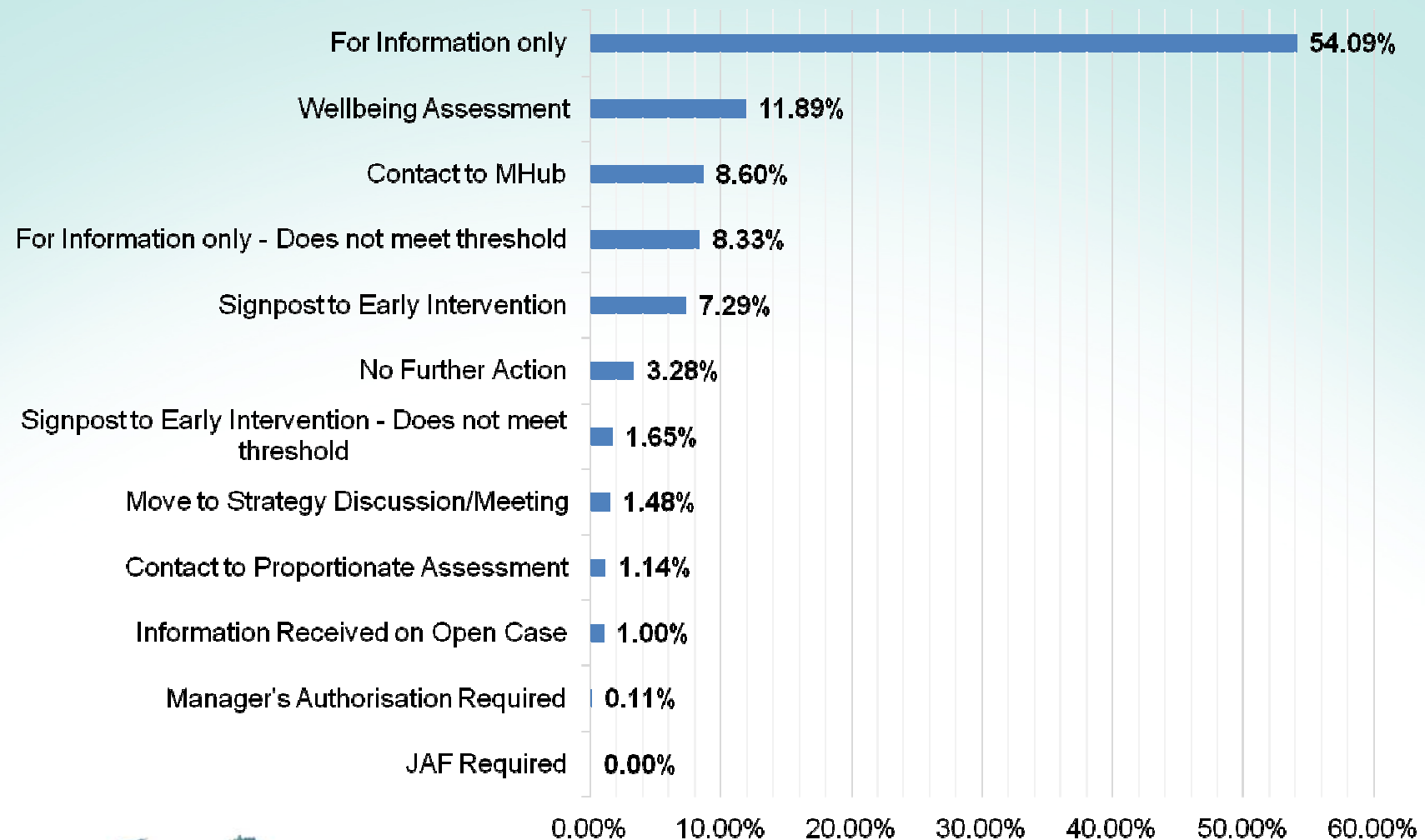


# MASH Demand – Contacts / Referrals



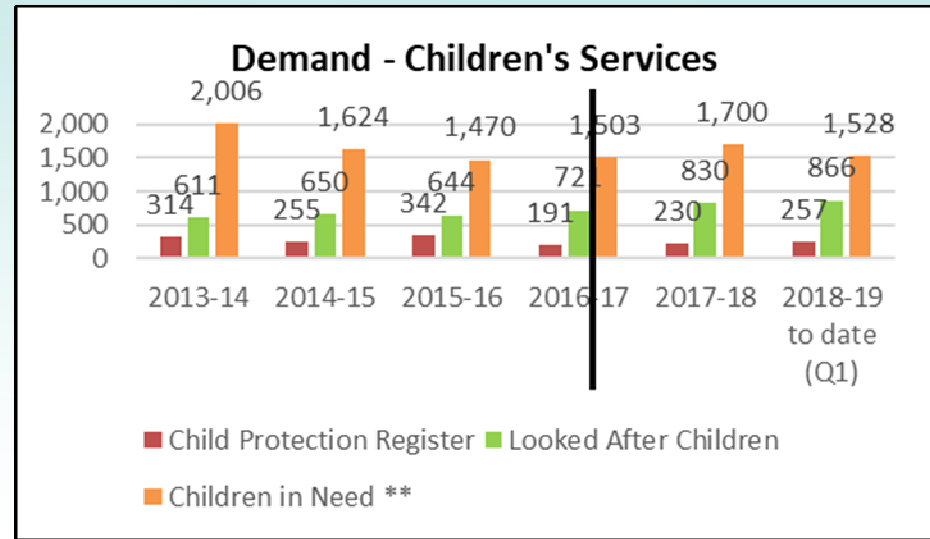
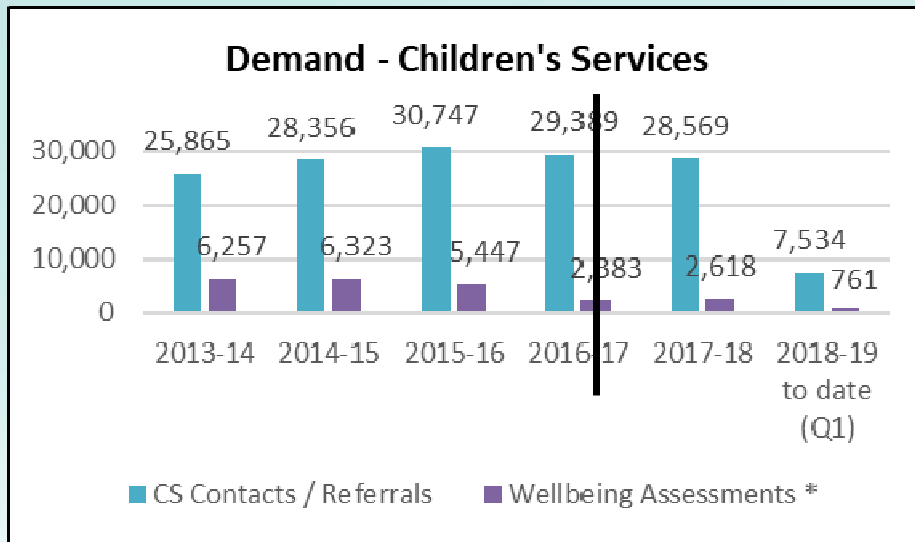
# Outcomes from MASH referral

## Quarter 1 2018/19





# Demand – Contacts / Referrals

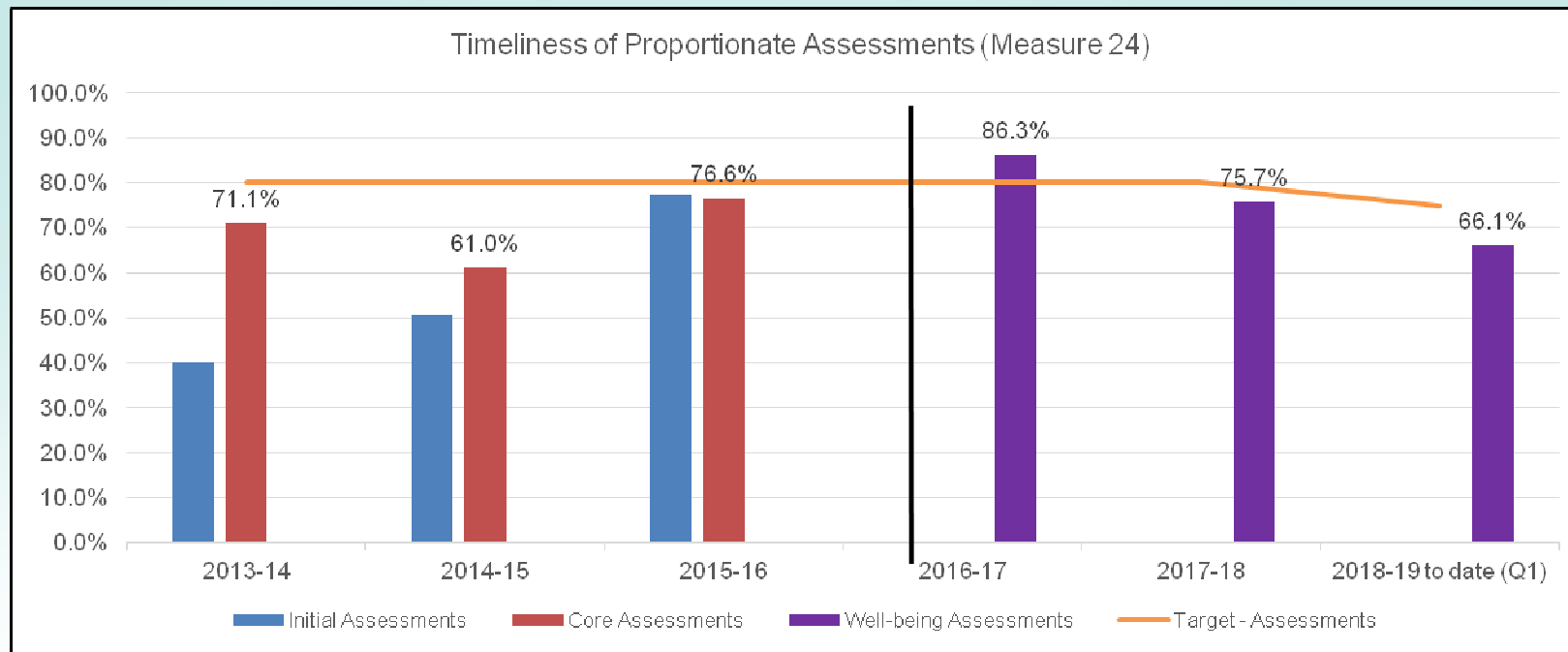


The above charts illustrate the level of demand that the service is experiencing now, compared with the last 5 financial years. The number of Contacts / Referrals received stabilised in 2016/17 following the introduction of the Social Services & Wellbeing (Wales) Act 2014

The number of Contact/Referrals received in Quarter 1 was 7,534 – a 16.3% increase from the 6,476 received in Quarter 4.



# Timeliness of Proportionate Assessments



Performance in respect of timely wellbeing assessments has declined from 71% (367 / 520) in quarter 4 to 66% (503 / 761), reflecting the 46.3% increase in the number of assessments completed (761 compared with 520 in Quarter 4).

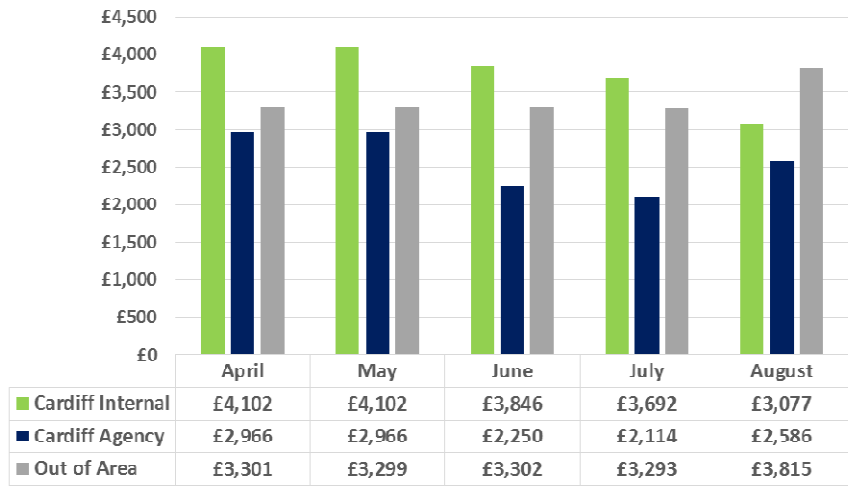
This is in the context of a 10% increase in the number of contacts requiring assessment (653 in Quarter 1 from 593 in Quarter 4 2017/18).

The number of wellbeing assessments that were incomplete at the end of Quarter 1 was 330 from 401 in Quarter 4, of which 34 and 60 respectively were out of time. Close monitoring will continue to be undertaken in Quarter 2 to attempt to limit the impact of the increase in demand on timeliness of completion.

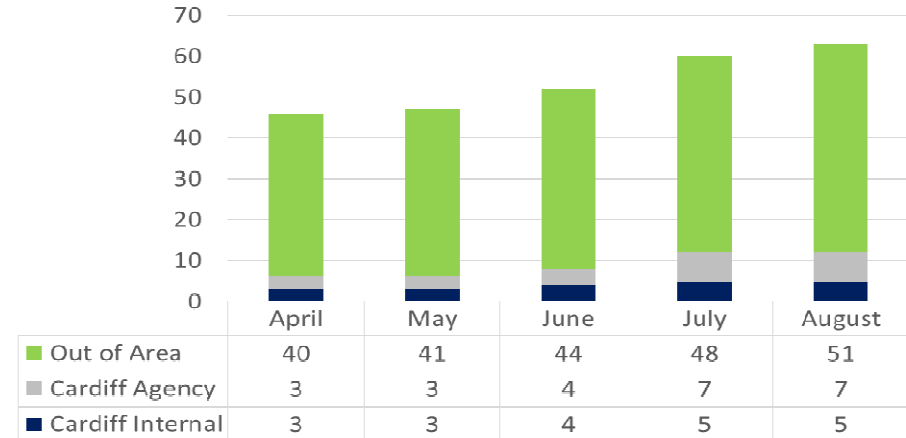


# Project : Child Placements - Residential

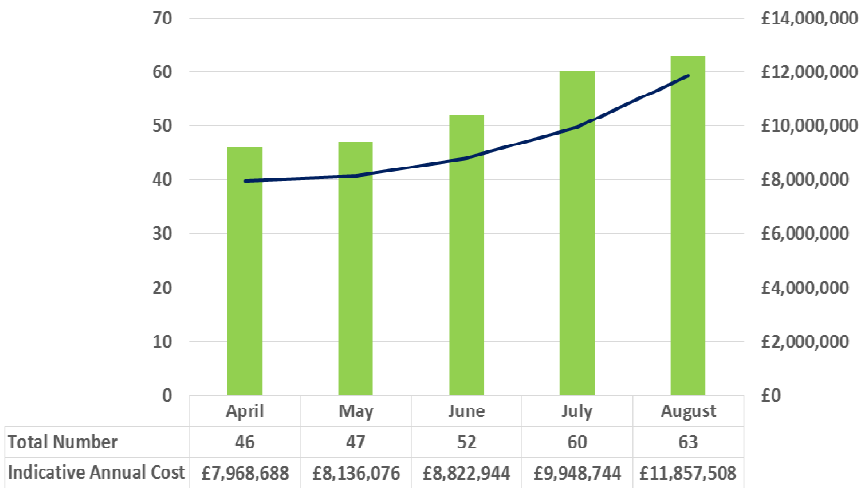
Average Cost of Residential Placement per week



Total Children Currently Placed in Residential Care



Total Residential Looked After Children in Month



There are 63 children living in residential homes

- 12 live in homes in Cardiff
- 51 live in homes out of area

The Council owns and runs 1 home in Cardiff – Crosslands

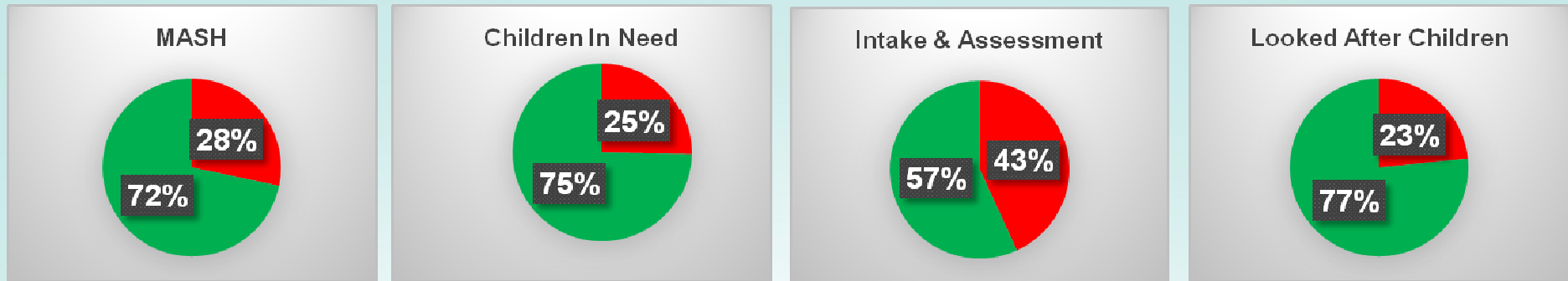
Council officers have supported an external provider to open a home in Cardiff in the last 6 months

Residential placements these are now up 37% over the 1<sup>st</sup> 5 months

•The indicative annual extra cost is c£4million



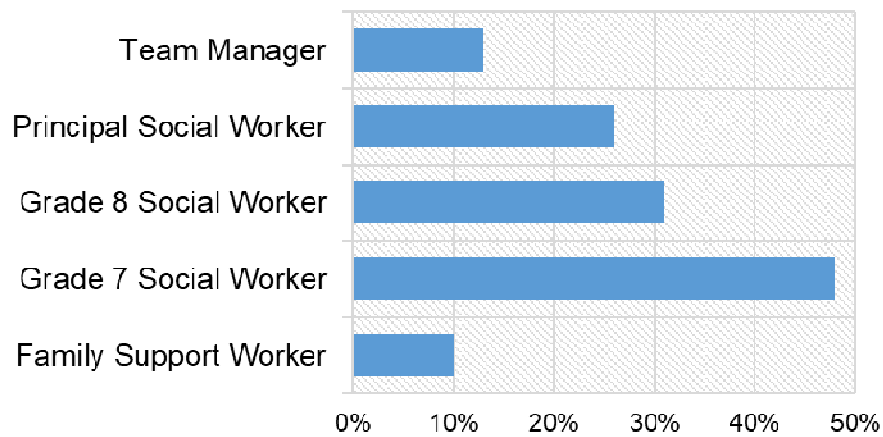
## Main areas to update: Social Work Vacancies



28.2% (137.3 / 487.7) Vacancy Rate in Children Services Social Worker Posts



### Current Vacancy Rate by Post



During quarter 1 there were:

- 11 Vacancies Filled
- 48 vacancies open (17 created this quarter)
- 4 Social workers given starting date next quarter
- 7 Social Workers going through the recruitment process

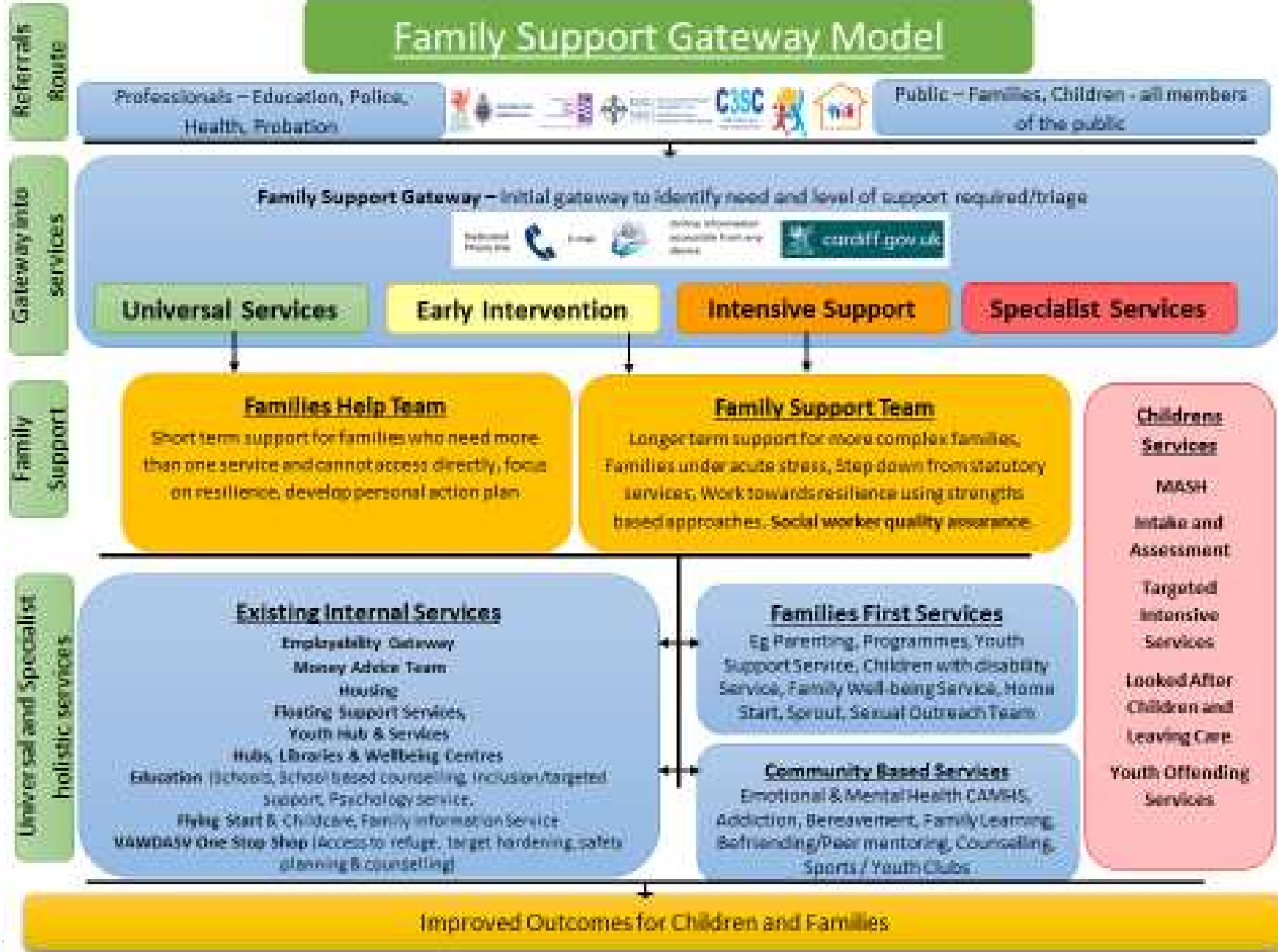


## Main areas for development

- Early Help / Support for Families New Model
- Signs of Safety Development
- Placements Project – Fostering & Residential



# Family Support Gateway Model



# Early Help Support for Families

## Next Steps

➤ In August Institute of Public Care (IPC) has been commissioned to :

- Understand the effectiveness of our current family support arrangements including demand and referral patterns at the front door of our services.
- Analyse how demand into services is managed, including mapping the early help offer.
- Drawing on best evidence to consider what development or improvement opportunities there might be for the future.

➤ **Cabinet Report - Review of Family Support Arrangements - 11<sup>th</sup> October**

- Following a review of the early help arrangements for families and children, proposals for a new family support services have been developed to provide comprehensive information, advice and assistance to families.
- **Draft Recommendation** - To agree the future arrangements for early help for families and children through the introduction of new family support arrangements.

➤ Aim for the new service to be operational from April 2019



## Children's Services

### *Signs of Safety (Remodelling Children's Services)*

In response to challenges facing social work practice, Cardiff Children's Services embarked on the implementing a single risk assessment framework by adopting the Signs of Safety model - a solution focused approach to social work.

Embedding the Signs of Safety approach will also assist in helping to achieve both local and national well-being outcomes as defined by Cardiff's Single Integrated Plan, 'What Matters 2010 – 2020', and the 'Well-being of Future Generations (Wales) Act 2015'



#### Advantages of the Signs of Safety approach

Enables practitioners to focus on the strengths, whilst considering actual and potential harm experienced by the child(ren)

Encourages a strong emphasis in creating opportunities for children to be involved in the process

Promote the need for children and families to remain together where it is safe for them to do so





## **Child Placements Project : Fostering Review**

The **Fostering Service Review Project** aims to improve the Fostering Service in Cardiff. It is assumed at this early stage that we will work towards 3 main phases:

- The development of the Fostering Services Business Model for Cardiff**
- The development of a Fostering Services Offer for the marketing, recruitment, support and development of Foster Carers**
- A review of the current Fostering Services structure in Cardiff to support the implementation and delivery of the new business model**



# Child Placements Project : Fostering Review

## Benefits of the new model

- Increase the number of children who can be placed in Cardiff
- Continuity of schooling (where appropriate) following being looked after or a placement breakdown
- Reduce the reliance on residential placements, where a child's needs can be met in foster care (with potential additional wrap around support)
- Additional assistance for in-house foster carers

£ Save money £



# Child Placements Project : Residential in Cardiff

Undertake a full review into residential placements fully understand the demand

- The current numbers in residential, their ages, their needs on entry into residential, their current needs, and their progression out of residential

This will inform the new model for Cardiff which will consider providing the following to meet the identified need:

- Increasing the general residential provision
- Specialist high needs provision
- Creation of crisis unit to deescalate/prevent breakdown/enable sourcing of best value placements

The model running of these will consider; in-house, council owned and tendered, private run.



Any questions?

